

## APPENDIX 1

### PROGRESS UPDATE: Review of Day Opportunities for Adults

SCRUTINY MONITORING – PROGRESS UPDATE	
<b>Review:</b>	<b>Day Opportunities for Adults</b>
<b>Link Officer/s:</b>	<b>Peter Otter</b>
<b>Action Plan Agreed:</b>	<b>June 2022</b>

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required approximately 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation). Any evidence on the impact of the actions undertaken should also be recorded for each recommendation.

<b>Recommendation 1:</b>	<b>SBC and its relevant partners continue working with people accessing services and their families / carers to understand demand for both traditional building-based day service provision and community-based activities. This should include:</b>	
	<b>a) The creation of co-production groups that can support the future development of day opportunities.</b>	
Responsibility:	Day opportunity providers	Integrated Strategy and Development / Procurement
Date:	July 2022	May 2023
Agreed Action:	Agree and establish involvement and co-production groups linked to in-house providers with reporting lines to ensure information is shared and acted on.	Requirement to establish co-production groups to be included in specifications of future contracts for commissioned providers.
Agreed Success Measure:	All in-house providers able to demonstrate how the views of people who access their services have been used to improve service provision.	All future day opportunity contracts include requirement to establish co-production groups.
Evidence of Progress (March 2023):	<p>We have established involvement and co-production groups in Community Day Options, the Halcyon Centre and STEPs.</p> <p>Any views shared in these groups are initially followed up by the relevant teams. Records of the conversations and follow up actions are shared with the Day Opportunities Steering Group to ensure the views of individuals are</p>	The specifications for future day opportunity contracts have been updated to include a requirement that providers have mechanisms in place to enable people accessing services to regularly share their views with the provider.

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	<p>understood and inform the future development of day opportunities.</p> <p>Due to the support needs of people accessing Allensway involvement and co-production groups have not been successful. As a result, the team at Allensway have used planned observations to record the responses of individuals to different situations and adjust support where required.</p> <p>The Community Day Options team have worked with Inclusion North to run a pilot enabling seven people who access the service to develop their self-advocacy skills and supported eight staff members to reflect on how they can promote self-advocacy among people using the service.</p>	
<p>Assessment of Progress (March 2023): (include explanation if required)</p>	<b>1 (Fully Achieved)</b>	<b>1 (Fully Achieved)</b>
<p>Evidence of Impact (March 2023):</p>	<p>Examples of how services have been changed as a result of what people have expressed are included in the update for Recommendation 1C.</p> <p>Following the Speaking Up pilot people who access Community Day Options have taken part in visiting Preston Hall to advise on what changes would make the venue more accessible.</p> <p>The learning and work to date will be built on by the Council's new Lived Experience Coordinator in the future.</p>	<p>As new contracts are awarded the Council's Quality Assurance and Compliance team will be able to monitor the involvement activities of commissioned providers to ensure they comply with the specifications.</p>
	<b>b) Specific work with those who remain reluctant to return to building-based provision as a result of the COVID-19 pandemic (engagement to learn of obstacles / changes in support requirements).</b>	
<p>Responsibility:</p>	Social Work Teams / Integrated Strategy and Development	
<p>Date:</p>	September 2022	
<p>Agreed Action:</p>	Work with Social Work Teams to fully understand the COVID related reasons why individuals are not returning and identify if changes are needed to how day opportunities are delivered to support the return of individuals.	

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Agreed Success Measure:	Able to demonstrate an understanding of the reasons why people have not returned and the way in which services are provided is reviewed in-light of this information.
Evidence of Progress (March 2023):	Following enquiries with day opportunity providers and Social Work teams, no individuals were identified who had not returned to day opportunities due to Covid related concerns.
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>
Evidence of Impact (March 2023):	<p>As a result of this work there is now a better understanding of the reasons why some people have not returned to day opportunities following the pandemic. Key reasons identified include:</p> <ul style="list-style-type: none"> <li>• People living in residential or supported living settings and their needs being met as a result</li> <li>• People being discharged from the Halcyon Centre in-line with standard processes but a reduced number of new referrals during to the period when covid-related restrictions were in place</li> <li>• Personal choice / change of circumstances for individuals</li> </ul>
	<b>c) Considerations around preferences of those with particular needs (including potential for mixing between those with differing needs) and differing demographics (e.g. younger adults).</b>
Responsibility:	Day opportunity providers
Date:	November 2022
Agreed Action:	Co-production groups and other involvement approaches to be used to identify the preferences of individuals with different needs and across different demographics.
Agreed Success Measure:	Able to demonstrate an understanding of the preferences of people accessing day opportunities.
Evidence of Progress (March 2023):	<p>The Council has been working with providers to listen to people who access day opportunities to understand their preferences and priorities for how day opportunities are delivered.</p> <p><b>Community Day Options</b></p> <p>The co-production and involvement group in the Community Day Options service has highlighted the importance of the following key themes:</p> <ul style="list-style-type: none"> <li>• Having a community presence, with individuals stating that they would like to show their skills and be more active members of the community</li> <li>• Having the opportunity to develop their skills further through vocational experiences, training or qualifications</li> <li>• Other activities and topics highlighted by individuals included gardening, pottery, exercise classes, men’s and women’s health and horse riding / grooming</li> </ul>

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	<p><b>Halcyon Centre</b></p> <p>Feedback from the Halcyon Centre involvement and co-production group highlighted that members of the group missed doing things they had previously taken part in including community clubs and activities, carpet bowls, bingo, walking, accessing the town centre, shopping and visiting friends.</p> <p><b>STEPS</b></p> <p>The co-production and involvement group in STEPs have highlighted a number of activities that they wish to be involved in (for example festival of creativity, SIRF carnival, disability week and disability games).</p> <p><b>Ware Street</b></p> <p>The family and informal carers of people who access Ware Street were invited to contribute to the design of the updated specification of the service.</p>
<p>Assessment of Progress (March 2023): (include explanation if required)</p>	<p><b>1 (Fully Achieved)</b></p>
<p>Evidence of Impact (March 2023):</p>	<p>Outlined below are some examples of the ways which teams have responded to the feedback they have received:</p> <p><b>Community Day Options</b></p> <ul style="list-style-type: none"> <li>• <b>Work based experiences and training:</b> Working with Adult Learning and Skills to develop work based learning and training opportunities.</li> <li>• <b>Enterprise activities:</b> Working with Stockton BID and the Council’s Culture Library and Events team to support people to take part in enterprise activities (e.g. taking part in Stockton Sparkles Market and hosting a market stall on Stockton High Street).</li> <li>• <b>Accessing community activities:</b> The team have also worked with partners from the VCSE sector to support individuals to access community-led initiatives and activities across the Borough (e.g. taking part in community tree planting initiative, accessing Tees Active facilities, being part of Lawn Bowls club and attending a performance at the ARC).</li> </ul> <p><b>Halcyon Centre</b></p> <ul style="list-style-type: none"> <li>• <b>Outcomes orientated support:</b> The team have piloted a new referral process so that the service have a clear understanding of what people want to achieve and how the Halcyon Centre can support individuals to develop the skills and confidence that can enable them do the things that are meaningful to them in the future.</li> <li>• <b>Onsite community-led activities:</b> The Halcyon Centre team are working to bring public community-led activities onto the site so that people accessing the centre can be supported to take part in a wider range of activities and develop relationships beyond those who attend the Centre.</li> </ul>

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	<b>d) Continuing investigations into access to meaningful opportunities as part of a residential placement.</b>
Responsibility:	Integrated Strategy and Development
Date:	October 2022
Agreed Action:	Action plan for Activity Coordinators Network to be updated to include all residential settings and a focus on supporting access to the wider community and engagement with the voluntary sector.
Agreed Success Measure:	Action plan updated and all providers invited to be part of the Network.
Evidence of Progress (March 2023):	<p>The action plan for the Activity Coordinators Network has been updated and invitations to be part of the Network have been extended to all providers, including providers supporting people with learning disabilities and mental health needs.</p> <p>There are a range of events and meetings taking place throughout 2023 to support activity coordinators and care staff from all providers involved in delivering or supporting activity provision to residents and service users.</p> <p><b>Activity Exhibition Showcase:</b> - 17<sup>th</sup> March 2023</p> <p><b>Activity Coordinator Network:</b> -16<sup>th</sup> May - 28<sup>th</sup> September</p> <p><b>Care Homes Legends Games Event:</b> -9<sup>th</sup> June 2023</p> <p>Activity coordinators are on a mailing list to receive good practice, ideas and event details from the Transformation Team on areas specific to activity provision.</p> <p>Care homes receive the Adult Social Care monthly newsletter which also contains updates, shared by the management team.</p>
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>
Evidence of Impact (March 2023):	<p>Six care homes took part in an intergenerational Care Homes Games tournament in November 2022. Residents who attended loved their experiences, got the chance to socialise with other care home residents and local school children, and take part in a range of physical activity (this tournament is being replicated in June to accommodate the rest of the care homes in Stockton)</p> <p><a href="https://www.teesactive.co.uk/care-home-legends/">https://www.teesactive.co.uk/care-home-legends/</a></p> <p><a href="https://communityleisureuk.org/news/age-is-no-barrier-meet-the-legends/">https://communityleisureuk.org/news/age-is-no-barrier-meet-the-legends/</a></p>

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	<p>The networking is well attended by the activity coordinators from all the care services in Stockton, allowing them to share ideas and good practice and make connections in order to connect outside of the meetings.</p> <p>The Transformation Team have built close relationships with the VCSE sector and community groups and other organisations in Stockton that are able to deliver activities or support activity provision for our vulnerable adults, allowing us to promote a variety of provision across music, arts, culture, fitness, animals or outdoor.</p> <p>A TQUK Level 2 Certificate for Well-being and Activity Provision in Care (RQF) is in the process of being developed for Activity Coordinators from our Stockton care services to be able to access for free via our Skills and Development team.</p>	
	<p><b>e) Considerations around the potential for assisting with identified transportation needs (e.g. ensuring public / private transport options are accessible and respond to the needs of people who use day opportunities).</b></p>	
Responsibility:	Licencing / Integrated Strategy and Development	
Date:	February 2023	
Agreed Action:	<p>Research potential demand for wheelchair accessible vehicles (WAVs) and other needs relating to the use of licensed vehicles to inform future engagement with Stockton Hackney Carriage Association and private hire companies.</p>	<p>Public transport and licensed drivers to be offered training and information sessions to help them respond to the needs of people accessing Adult Social Care.</p>
Agreed Success Measure:	<p>Clear understanding of the needs of people accessing day opportunities in relation to the use / potential use of licensed vehicles.</p>	<p>All licensed trade and bus providers to be offered information and training about the needs of customers accessing day opportunities and the support available to help them respond to those needs.</p>
Evidence of Progress (March 2023):	<p>People accessing Council run day opportunity services have been asked, through their involvement groups, about their experiences of using public and private transport options.</p> <p>Key issues identified included:</p> <p><b>Taxi</b></p> <ul style="list-style-type: none"> <li>• Attitude of driver (e.g. being surly, not speaking and not getting out of car to help when needed)</li> </ul>	<p>The Council's Licencing Team have reviewed the content of the new applicant knowledge test and have updated this content to include information that will enable drivers to better respond to the needs of people who access day opportunities. This content is based on the issues that people accessing day opportunities have highlighted as important. The new content will be included when the updated knowledge test system is completed in Summer 2023.</p>

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	<ul style="list-style-type: none"> <li>• Feeling anxious about travelling with a stranger / unsure about social norms</li> <li>• Companies sending inaccessible vehicles or being restrictive about where in a vehicle people can sit</li> <li>• Drivers asking for money upfront and being uncertain about pricing</li> <li>• Availability of Wheelchair Accessible Vehicles and not having up to date information about what companies are available</li> </ul> <p><b>Buses</b></p> <ul style="list-style-type: none"> <li>• Bus drivers being rude and unhelpful</li> <li>• Difficulty getting on and off (e.g. drivers not allowing enough time before driving and not all drivers lowering the bus)</li> <li>• Poor standards of cleanliness on buses</li> <li>• Problems caused by other passengers who can make people feel uncomfortable</li> <li>• Location of bus stands and quality of information about which buses are due when</li> </ul> <p>The issues identified have been recorded and are being used to inform future engagement with transport providers.</p>	<p>An information session has been designed to help taxi drivers gain a better understanding of how they can deliver their services to people who use day opportunities. This will include:</p> <ul style="list-style-type: none"> <li>• Voices of people who access day opportunities explaining what makes a difference for them (through a pre-recorded video)</li> <li>• Dementia Friends session</li> <li>• Guidance on how taxi drivers can deliver their services in a way that is accessible for people who access day opportunities</li> </ul> <p>It has been agreed that attendance at this session can count towards the driver’s annual mandatory training. Hackney Carriage Association have agreed to promote this session to their members. It is proposed that once the session has been piloted with the Hackney Carriage Association it can be offered to other providers. Initial sessions will be held on 13th, 15th, 28th, 29th and 30th March.</p> <p>An information sheet is being created by the Council’s Licencing Team for people who access day opportunities. This sheet, which is expected to be completed by the 13<sup>th</sup> March 2023 and will include information about the services people can expect from private hire vehicles, what drivers should be doing to help, what drivers can’t do and what to do when things go wrong.</p> <p>The Teeswide Dementia Friendly Community Network has agreed to provide awareness sessions for bus providers and contact has been made with the relevant team within the Council to support engagement with these providers.</p>
<p>Assessment of Progress (March 2023):          (include explanation if required)</p>	<p><b>1 (Fully Achieved)</b></p>	<p><b>3 (Slipped)</b></p> <p>Engagement work with bus companies still needs to take place.</p>

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Evidence of Impact (March 2023):	As a result of this work there is now a better understanding of the issues people are experiencing when accessing public / private transport services. This information has been used to inform future engagement with transport providers which is being taken forward by the Council's Licensing Team and the Teeswide Dementia Friendly Community Network.	Feedback from involvement and co-production groups to be sought following the implementation of the changes.
	<b>f) Changes to the existing budget for SBC in-house and commissioned services.</b>	
Responsibility:	Adult Social Care Financial Services / Finance	
Date:	September 2022	
Agreed Action:	<p>Financial data relating to day opportunities to be reviewed and included in regular data dashboard updates provided to senior managers.</p> <p>Review how financial information relating to Direct Payments is recorded and shared to ensure it is regularly reviewed</p>	
Agreed Success Measure:	Regular summaries of financial position across day opportunities, including direct payments, are provided for Senior Managers within Adult Social Care.	
Evidence of Progress (March 2023):	<p>Financial data relating to day opportunities has been reported to the Day Opportunities Steering Group by the Council's Finance team to help monitor spending.</p> <p>To enhance the sharing of this information the Council's Information and Intelligence team are now producing a quarterly dashboard that will include data on day opportunities spending. The initial version of this dashboard is expected to be completed in March 2023.</p>	
Assessment of Progress (March 2023): (include explanation if required)	<p><b>3 (Slipped)</b></p> <p>The dashboard is expected to be produced in March 2023.</p>	
Evidence of Impact (March 2023):	<p>As a result of the financial monitoring underspends have been identified in the Community Day Options team and across commissioned services. As a result it has been possible to:</p> <ul style="list-style-type: none"> <li>• Reduce the planned budget for the Community Day Options team for 2023-24 (reflecting reduced demand)</li> <li>• Move all commissioned services away from the support offered during the pandemic and back to payments by usage</li> </ul>	



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<b>Recommendation 2:</b>	<b>There is an assessment of the information provided around personal budgets and the options available to people, ensuring this is disseminated in a variety of formats (not just online).</b>
Responsibility:	Adult Social Care Financial Services / Communications Team
Date:	October 2022
Agreed Action:	<p>Review what information about direct payments is currently available and how it is shared.</p> <p>Update how information is shared based on any identified gaps and potential areas of improvement</p>
Agreed Success Measure:	Information about direct payments is available in a range of formats that align with the preferences of people accessing day opportunities.
Evidence of Progress (March 2023):	<p>Adults Social Care Financial Services have asked people who use direct payments as well as individuals who haven't used a direct payment, but access day opportunities, to review how information about direct payments is currently shared, the content of the information and potential improvements. Key feedback included the need for:</p> <ul style="list-style-type: none"> <li>• Case studies to improve understanding of how direct payments could be used</li> <li>• The use of more practical and less technical language</li> <li>• Social Workers to have a good understanding of direct payments and ability to explain them verbally when needed</li> </ul> <p>Working alongside people who use direct payments, the Adults Social Care Financial Services team have used this feedback to update the information about direct payments available on the Council's website and in the Direct Payments Factsheet. The Council's Communications Team are currently finalising the design of this work and will also produce an easy read version of the information.</p> <p>In-line with the feedback received, training around direct payments is also being rolled out to ensure Social Care staff are able to provide good quality verbal guidance to individuals around Direct Payments.</p>
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>
Evidence of Impact (March 2023):	Social Workers will be asked to provide feedback following the roll out of the training.

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<b>Recommendation 3:</b>	<b>SBC Adults and Health and Children’s Services directorates reinforce joint-working to identify and support opportunities that are most meaningful to younger people (including a reflection on any updated results from the Disabled Children’s Team online survey), and strengthen the dissemination of information about existing services.</b>
Responsibility:	Children’s Services / Day Opportunity providers / Communications Team
Date:	December 2022
Agreed Action:	<p>Work with Children Services and education settings to improve access to information about options prior to transition through:</p> <ul style="list-style-type: none"> <li>• Open days / sessions within current providers.</li> <li>• Working with education providers and Children’s Services to support the dissemination of information.</li> </ul>
Agreed Success Measure:	Younger people likely to access day opportunities and their families / carers will have had information about day opportunities made available to them prior to transitioning into Adult Social Care and the opportunity to visit in-house / commissioned providers.
Evidence of Progress (March 2023):	<p>A ‘Planning for Adulthood’ transitions event has been organised to be held at Abbey Hill School on the 23<sup>rd</sup> March 2023. The event will provide an opportunity for people to receive information about what day opportunities are available and the options available to people at the point of transition.</p> <p>To support the sharing of information, the content of the promotional materials for Allensway and the Community Day Options team are being updated to provide up-to-date, accurate information about what the teams can offer and how they work. The Council’s Communications Team are currently finalising the design of these materials.</p> <p>Drop-in sessions have been organised for both Allensway and Community Day Options. These will provide individuals and their families / informal carers with the opportunity to visit the services and learn more about what they offer prior to their transition into Adult Social Care. The drop-in sessions will be promoted at the transition event and through collaboration with Children’s services.</p>
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>
Evidence of Impact (March 2023):	Feedback on transitions will be collected as part of the work of the Council’s new Lived Experience Coordinator.

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<b>Recommendation 4:</b>	<b>SBC to follow-up with Catalyst regarding the views of the wider VCSE sector around future day opportunities involvement (e.g. promotion of / access to existing VCSE activity, potential funding streams, volunteering).</b>
Responsibility:	Catalyst / Stockton-on-Tees Borough Council
Date:	August 2022
Agreed Action:	Regular meetings to be established between Catalyst and relevant officers from the Council to promote involvement of VCSE in the development of local opportunities.
Agreed Success Measure:	Regular meetings taking place between Catalyst and the Council.
Evidence of Progress (March 2023):	Monthly meetings have been taking place between colleagues from Catalyst and officers from the Council to promote collaboration between day opportunity providers and the VCSE sector.
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>
Evidence of Impact (March 2023):	As a result of these meetings Catalyst and SBC have collaborated to: <ul style="list-style-type: none"> <li>• Improve information sharing about what community-led activities are available in the Borough, this includes promoting the use of the SID among VCSE organisations</li> <li>• Organise a workshop, due to take place in spring 2023 to promote greater collaboration between day opportunity providers and the VCSE sector</li> </ul>

<b>Recommendation 5:</b>	<b>SBC and its relevant health, social care and VCSE partners share and work towards an agreed vision for day opportunities across the Borough through the most appropriate mechanism (existing or new).</b>
Responsibility:	Integrated Strategy and Development
Date:	July 2022
Agreed Action:	Day Opportunities to be included on the agenda for the Adults Health and Wellbeing Partnership.
Agreed Success Measure:	Partners from across health, social care and VCSE sector are aware of the Council's vision and are able to contribute to the implementation.
Evidence of Progress (March 2023):	A presentation on the review of day opportunities and proposed areas of development was delivered to the Adults Health and Wellbeing Partnership in July 2022. This included an opportunity for members of the partnership to identify potential opportunities to share ideas of how they could support the transformation of day opportunities.
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>

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Evidence of Impact (March 2023):	As a result of the discussion at the AHWP links have been developed with the Public Health team's Healthy Places scheme with the hope that day opportunity providers will be able to support people to take part in community food growing initiatives.
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<b>Recommendation 6:</b>	<b>All existing SBC in-house and commissioned day service providers ensure they have a mechanism for enabling the families / carers of people accessing services to regularly share their views with the provider, and each other, on existing and future service delivery.</b>	
Responsibility:	In-house day opportunity providers	Integrated Strategy and Development / Procurement
Date:	September 2022	May 2023
Agreed Action:	<p>In-house providers to establish regular forums that enable family members / carers to benefit from peer networks and share their priorities for day opportunities.</p> <p>Providers to establish alternative approaches for families / carers to give feedback where group sessions would not be appropriate.</p>	Requirement to establish family / carer forums to be included in specifications for future contracts for commissioned providers.
Agreed Success Measure:	Providers able to demonstrate how the views of families / carers have been used to improve service provision.	All future day opportunity contracts include requirement to establish family / carer forums.
Evidence of Progress (March 2023):	<p>Drop-in meetings for informal carers / family members have started at the Community Day Option service and Allensway on a quarterly basis. The meetings provide an opportunity for people to share their views on how the service operates, discuss planned developments and speak with other family / carers.</p> <p>These sessions are followed up by newsletters which summarise the conversations for family members / informal carers unable to attend the meetings in person. The newsletters also inform individuals unable to attend how they can share any feedback they have.</p> <p>The Halcyon Centre is inviting family members / informal carers to the</p>	The specifications for future day opportunity contracts have been updated to include a requirement that providers have mechanisms in place to enabling the families / carers of people accessing services to regularly share their views with the provider.

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	<p>carers education sessions held at the onsite LiveWell Dementia Hub. These sessions provide an opportunity for people to meet other carers, access information about living with dementia and</p> <p>Due to the independence of people who access STEPs the team have limited contact with family members / informal carers. The team do however provide information about the Carers Service during initial meetings and as needed. The STEPs team have also started capturing feedback from carers and family members through their lived experience feedback forms.</p>	
<p>Assessment of Progress (March 2023): (include explanation if required)</p>	<b>1 (Fully Achieved)</b>	<b>1 (Fully Achieved)</b>
<p>Evidence of Impact (March 2023):</p>	<p>The views of informal carers / family members will be used by team managers to inform future service developments.</p>	<p>As new contracts are awarded the Council's Quality Assurance and Compliance team will be able to monitor the involvement activities of commissioned providers to ensure they comply with the specifications.</p>

<b>Recommendation 7:</b>	<b>SBC ensures, as far as possible, that work experience undertaken by those individuals accessing day services is appropriately recognised.</b>	
Responsibility:	Day Opportunity providers	Integrated Strategy and Development / Finance
Date:	December 2022	July 2022
Agreed Action:	Achievement scheme to be developed to recognise the successes of people accessing day opportunities (including work experience roles).	Profits made from enterprise activities supported by the Council's day opportunities teams to be put in amenity fund accounts and individuals using the service will be able to decide how they are used for their communal benefit.
Agreed Success Measure:	Achievement scheme in place and the achievements of individuals recognised.	Policies in place to ensure people accessing day opportunities can decide how profits are spent for their communal benefit.
Evidence of Progress (March 2023):	In November 2022 the Community Day Options team asked people who	New guidelines for the use of amenity funds have been produced and implemented for in-house providers

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	<p>use the how they would like to have their achievements to be recognised.</p> <p>Based on the feedback they received the team have produced a new newsletter which will be shared within the bases and with families / informal carers. The newsletter is being used to highlight the activities and achievements of individuals using the service.</p>	<p>including a requirement for teams to ensure that people accessing day opportunities decide how profits from enterprise activities are spent for their communal benefit.</p>
<p>Assessment of Progress (March 2023): (include explanation if required)</p>	<p><b>1 (Fully Achieved)</b></p>	<p><b>1 (Fully Achieved)</b></p>
<p>Evidence of Impact (March 2023):</p>	<p>Feedback on newsletter to be sought in the March involvement and co-production group.</p>	<p>Following the changes in guidelines the CDOs team have arranged to speak with people who use the service in March 2023 to decide how they would like to use the money generated from their enterprise activities.</p>

<p><b>Recommendation 8:</b></p>	<p><b>SBC strengthens links between existing day service providers through the creation of a new peer group to share good practice / resources (inc. volunteering opportunities as a gateway to employment).</b></p>
<p>Responsibility:</p>	<p>Integrated Strategy and Development</p>
<p>Date:</p>	<p>June 2022</p>
<p>Agreed Action:</p>	<p>Day Opportunities Peer Network to be established with regular meetings.</p>
<p>Agreed Success Measure:</p>	<p>Network meeting regularly to share good practice and resources.</p>
<p>Evidence of Progress (March 2023):</p>	<p>Peer Network established and Terms of Reference agreed. The objectives of the Network are:</p> <ul style="list-style-type: none"> <li>1.1. Develop a strong network of managers that supports learning and sharing of best practice</li> <li>1.2. Provide a source of information, co-developed by the network that provides access to case studies, guidance and evidence and assists innovations and improvement of practice</li> <li>1.3. Provide spaces for joint working and provide networking opportunities that encourage partnership working across organisations</li> </ul> <p>The Network meets every other month and have met four times since it was formed in June 2022. All Council run and commissioned day opportunity providers have attended at least one meeting.</p>

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	Attendees have agreed the topics they would like to focus on, this has included strengthening involvement and co-production, carers support, involvement in the review process and building links with community activities.
Assessment of Progress (March 2023): (include explanation if required)	<b>1 (Fully Achieved)</b>
Evidence of Impact (March 2023):	All members of the Network who have responded to a request for feedback indicated that the Network has been useful and wished for it to continue. Respondents particularly highlighted the benefit of learning from and sharing ideas with other colleagues and services.

<b>Assessment of Progress Gradings:</b>	<b>1</b> Fully Achieved	<b>2</b> On-Track	<b>3</b> Slipped	<b>4</b> Not Achieved
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